



TERMS & CONDITIONS

1. Video pricing includes single visit filming, editing & post production, output to Flash and all coding required to embed video within your website.
2. Prices assume that the property is in a clean & presentable condition.
3. If our 'Home Staging' option is not selected, you must advise your management company to set pool/patio area etc, otherwise our Home Staging Fee will apply.
4. If filming cannot be completed due to repair, maintenance or redecoration in progress, a \$50 return fee will apply.
5. If we have to return to your villa or community to film specific items that aren't mentioned at the time of your booking, a \$50 return fee will apply.
6. All deposits are non-refundable unless stated otherwise.
7. All balance payments assume that the homeowner is happy with our service. We do not charge a final balance until the video has been approved and signed-off. Any requested refunds after completion will be refused.
8. Prices are non-negotiable once a booking form has been completed and a deposit paid.
9. Using your video on any website before the remaining balance is paid will result in a fee, chargeable at no less than \$250.

If you have any further or specific questions regarding View by Video and our services, please do not hesitate to contact us in the US on (877)-828-0508 or in the UK on 0845 094 0334. Alternatively, you can email us at enquiries@viewbyvideo.tv.